Compliments January 2020

- Arreton Street, Arreton – Customer called to thank us for the speedy response in getting the illuminated school sign working.

- Froglands Lane, Newport – Customer wrote “Thank you for giving this matter your prompt attention. I am impressed! This relates to a fly tip job”

- Main Road, Newchurch – Customer wrote “Our road has been swept, thank you very much on behalf of all the residents of Main Road Alverstone for a job well done”

- Lessland Lane, Godshill – Customer rang to thank us for clearing the mud from the middle of the road.

- Coach Lane, Brading – Customer wrote “I've been really busy this week and have only just managed to write to you to thank you and the District Steward for arranging for Coach Lane and Quay Lane to be swept. Really appreciate it - thank you. Could you pass this on to the relevant department please.”

- Belgrave Road, Ventnor – Customer phoned to thank us for the great work we have done with regards to keeping the residents updated, he is really impressed with our service.

- Winchester Close, Newport – Customer wrote “Thank you for arranging the installation of the new replacement sign today. The 2 operatives did an excellent job of removing the old board & posts, installing the new board/posts & sign and then making good the pavement to a higher standard. All dealt with within a month and although the old board was in a very poor state it is difficult to understand why anyone would remove the name plate that was only relevant to this Close. Anyway, the new sign is a great improvement and once again delivery drivers know where we are.

PERSONAL COMPLIMENTS

- Birchmoe Lane, Arreton – Customer wrote “Hi ... I just wanted to send a huge thank you from all the residents of Birchmore Lane to the wonderful Steward who checked our road (also bridleway and cycleway 23) yesterday (21st Jan) he is an absolute star and was so helpful. Our potholes had become a real hazard and we didn’t know whom to contact until we came across him inspecting the lane yesterday. He was brilliant. I don’t know his name but only that his normal area is Ventnor and he’d been brought in to help out as our usual steward is busy with Wightfibre. Please can you pass on our thanks and appreciation he is absolutely terrific! “ (refers to Paul Wigman)

- Isle of Wight – Customer wrote “Thank you Dave for accommodating this plan it is much appreciated and Gillian well done for all your work on this to make it happen. Many thanks to Derek Bean as well for his help on this issue. It will be very interesting to see how this plays out towards Summer, this is good work and I am very pleased to see it is happening in my ward.”