

April Compliments 2023

- Albert Street, Cowes – Customer wrote “Thank you for your very helpful, and quick reply. It means a lot to the general public when they receive prompt and helpful answers to their worries because they generally have no knowledge of the technicalities! Thank you again; your reply is much appreciated.”
- Havenstreet Main Road – Customer wrote “Please pass on my thanks to the crew who responded quickly with a temporary fix to the pothole yesterday, it’s much appreciated.”
- Cliff Path, Lake – Customer called to just pass on his thanks to the workers who have cut the Grass, says it looks fantastic and ready for Easter.
- Belgrave Road, Ventnor – Customer wrote “Congratulations on being shortlisted for the award for your work on Belgrave Road in Ventnor - looks like you guys have done a super job and well done to you and the team for all your hard work.”
- Chatfield Road, Niton – Customer wrote “My daughter and myself were riding our ponies along Chatfield Road between Niton and Whitwell on the evening of Tuesday 4 April. One of your road sweeping lorries was also along this road. Your driver saw us approaching, moved to a wider piece of road and turned off the machinery, so as not to scare the ponies. A little later on we met him again further along the road and he did the same again. I would just like to say we really did appreciate it and please could you pass on our thanks to him.”
- Kings Manor Road, Freshwater – Customer wrote “Thank you for being polite and efficient. Excellent.”
- Military Road, Brighstone – Customer wrote “Thank you so much for repairing the steps down to the beach at Chilton Chine. It means so much to us to be able to continue to enjoy the beautiful beach here.”
- Cycle Track from Freshwater to Yarmouth, Freshwater – Customer wrote “Good morning Island Roads. I noticed this morning when walking my dogs that the repairs to the bank of the waterway to the Mill have been completed. I just wanted to say “thank you”. A good job well done.”
- Beach Road, Bembridge – Customer wrote “Thank you very much indeed for fixing the drain cover in Beach Road today. The guys have done a neat job. I look forward to hearing from you when the CCTV survey and drain clearance is planned to go ahead.”
- George Street, Ryde – Customer wrote “Big thank you to Island Roads which has just collected all the medical stuff.”
- Belgrave Road, Ventnor – Customer wrote “Thanks very much for the job you have done between Esplanade Road and Belgrave Road. You kept the inconvenience down to a minimum, and I’m sure this job will last me out.”
- Lowtherville Road, Ventnor – Customer wrote “Wanted to thank all concerned for allowing and removing the bollard from outside my house in Ventnor. I can’t thank you all enough this has made my life so much easier being able to get my mobility scooter in and out of my front gate entrance as its quite tight and I am now given more space to negotiate it.

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PERSONAL COMPLIMENTS

- Fishbourne Lane, Fishbourne – Customer wrote “Hi - just wanted to record my thanks and appreciation for the support provided by John Barry to my 94 year old mother in law when her garden flooded. John gave us excellent customer service, reassurance and thoroughly investigated a problem ... that was actually a southern water mains supply leak! Thank you!
- Whitwell Road, Godshill – Customer called and said how impressed she was with the speed of service she had received from Geoff Pidgeon.