

August Compliments 2023

- Sandrock Road, Niton – Customer wrote “Please accept my thanks for the speedy way in which your contractors have dealt with the wall subsidence in Sandrock Rd”
- High Street, Ventnor – Customer wrote “The morning after the Carnival. Well done to the guy who cleared the rubbish around Ventnor this morning (Thursday). An absolute disgrace at 7am. All cleared by 8:15. Thank you.”
- Yarmouth – Customer wrote “On Sunday I was attending a fund raising event in the town hall , a couple passed by and the man said pick it up, they had a dog with them and it wasn’t until they had moved passed the building I went to look what they hadn’t picked up it was dog muck Your chap who empties the bins just arrived as I was looking at it ,I said dirty people without any fuss he picked several bits and got rid of it I would like you to give him praise for a job well done”
- Brighstone Byway, Brighstone – Customer wrote “Thank you so much for your prompt action in this repair. Excellent service.”
- York Street, Cowes – Customer wrote “I walked along York Street Cowes with my daughter and assistance dog and were so pleased with the addition of the tactile pavements. They are so helpful to my daughter who is blind so thank you.”
- Park Road, Cowes – Customer wrote “I would like to take this Opportunity to THANK everyone at ISLAND ROADS , regarding the Repainting of my Disabled Bay near my House in Cowes, A * BRILLIANT JOB Done * , and is looking Great, and I must say that I have been able to Park in my Disabled Bay, without any problem. And I think it certainly needs a Good mention , As I am now ... A VERY HAPPY BUNNY, Thank you to everyone .”
- Perowne Way, Sandown – Customer wrote “Please pass on my thanks to the team that went above and beyond, to set up my disabled bay yesterday. I am so grateful, for all their effort.”
- Coastguard Lane, Brighstone - I am writing to say what a relief it is to know Island Roads do shift into action as a result of our queries and requests. It is good to see that now, as result of my recent email -27/07/23- Coastguard Lane, Brook, has, at last, been properly swept. ..thus clearing hedgerow debris from the roadside gullies and potholes.

PERSONAL COMPLIMENTS

- High Street, Cowes – Customer wrote “May I extend a very large thank you to you and all of the team at the Isle of Wight. Thank you for accommodating us with such short notice, going the extra mile and making sure that we could realise everything we needed to. Abby from the Island Roads team went above and beyond – particularly in being on hand at 6AM on Friday should we have required a power reset. The Radio 1 team were delighted with the finished programmes. Please accept a huge thanks from me.”
- Yarmouth – Customer wrote “The Yarmouth Carnival Parade went very well thanks to Ryan and his team. It was very smooth and efficient.”