

January Compliments 2024

- Shore Road, Ventnor – Customer wrote “It was noted whilst out this morning along the seashore at the bottom of Shore road that the damaged dog poo bin has now been replaced. Once this issue was brought to your attention you have been able to resolve it within a few working days. Even small maintenance issues like this make such a big difference to this lovely Island. Please keep up the good work.”
- Brook Path, Shanklin – Customer called to thank Island Roads for their speedy service in cleaning up the report of mud.
- Rowbridge Lane, Newport – Customer called to say thank you for filling the potholes.
- Kyngs Close, Brading – Customer called to say “thank you very much for the excellent job, Island Roads did on cleaning out the drains”
- Garfield Road, Ryde - Customer called to say 'Thank You' to you and all your staff who were at site this morning at Garfield Rd Ryde. They did help us, and it was very much appreciated.
- Cycle Track from Shanklin to Wroxall – Customer wrote “I would just like to say how grateful we are that the Shanklin to Wroxall Cycle path has been cleared of all branches leaves etc. We have been avoiding the area for some time due to the wet and windy weather we have had over the last few months. Had we known that it had been cleared we would have used the path much sooner.”
- Monkton Street, Ryde – Customer wrote “On the 12 April 2023 I made contact to report graffiti on top of a litter bin at the junction of Monkton St with Melville St in Ryde. Some months later I noticed the graffiti has been removed. I would like to thank you and give you my praise for a job well done.”
- Artic Road, Cowes – Customer wrote “I did speak to the two men from 'Ivy' clearing the trees at Arctic Park, last week but I would like to pass my thanks to everyone involved in getting this job done.”

PERSONAL COMPLIMENTS

- Car Park Pier Road, Nettlestone – Customer wrote “The residents and myself would like to say thank you to Kevin and his four-man team for the arboriculture works they carried out today at The Pier Road Car Park, Seaview, excellent job.
- Isle of Wight – Customer wrote “Thank you for all your help to date on the flooding issues and in particular Matt meeting with Nina yesterday and Tim for coming to see me so promptly this morning.”
- Culver Way, Sandown – Customer wrote “We received both trees as you promised today, what a difference. I have some very happy Yaverland neighbours now. Much appreciated for all you have done to help us (relates to Theresa).