

## February Compliments 2024

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- Chine Close, Freshwater – Customer wrote “I just wanted to put on record our appreciation of your prompt action taken in regard to the damaged and sinking entrance to our Close.”
- Newport Road, Freshwater – Customer wanted to say "thank you" to your member of staff who was litter picking Newport Road, Freshwater today, Thursday 22nd February in dreadful weather too.
- Millers Lane, Newport – Customer called to give thanks to IR for being so prompt with clearing the mud and he wanted to thank everyone involved.
- Esplanade, Ryde - a member of the public who was visiting with his family stated how impressed he was with the highway network in terms of the roads surfacing, how litter free it is and how all of the signs are clean and in good condition. Overall he was very complimentary of the service we provide.
- Isle of Wight – Customer wrote “Thank you so much for all your help and for staying on last night! I really appreciate it and without your help we would not have the CCTV.”
- Main Road, Chillerton – Customer wrote “The lads have just been and cleared this drain, along with other drains in the road. Thank you so much for your very prompt service at a time when there are so many other issues to be dealt with. People are not always kind, so I just wanted to give you a "pat on the back".
- Vinnings Road, Sandown – Customer wrote “Firstly thank you very much for deploying the road sweeping vehicle on Tues 6th Feb in Vinnings road, it has made a huge difference to the amount of loose stones and tarmac, and made driving a lot safer.