

## March Compliments 2024

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- Isle of Wight – Customer wrote “Thank you for your email - I can confirm that the tree has been planted! Thank you so very much for your assistance in this matter. I really appreciate it, and want to let you know that from what I see, I think overall Island Roads does a super job of maintaining and improving the Island's road network”
- Vinings Road, Sandown – Customer wrote “thank you very much for deploying the road sweeping Vehicle on Tues 6th Feb in Vinings Road, it has made a huge difference to the amount of loose stones and tarmac, and made driving a lot safer.”
- Clarence Gardens – Customer wrote “We just wanted to commend your work on the pavements in Clarence Gardens, Shanklin. The new kerb stones and work on the pavement in front of our house is splendid. We’re very pleased with the result. The men worked hard under challenging conditions, all that rain. We appreciate our lovely, new pavement.”
- Vernon Square Ryde – Customer wrote “Hello, just wanted to say that we appreciate the roads around Vernon Square Ryde being swept this morning. The driver was very thorough, please pass on our thanks to him for doing a great job.”
- Anderri Way, Shanklin – Customer called to say thank you for attending so promptly after reporting the streetlight out.
- South Street, Ventnor – Customer wrote “We are so grateful for your service and support in fixing the issue. Thank you for your quick response in getting here. I am just wondering how long this will last, date being the 18th of march, and see how long it is before you have to come back and fix it again? Anyway, thank you so much for your service. We appreciate your help in this matter.”
- Isle of Wight – Customer wrote “I wanted to write to thank you. I have reported several issues on fixmystreet.com (e.g., overhanging branches, new tree requests, road markings missing, loose paving slabs, bin cleaning required, street cleaning required, sunken spots in pavement tarmac, etc.), and for each of them you have reacted promptly, taken good action to fix the problems, and communicated effectively throughout. You guys do a super job of keeping the network well maintained and improving it and you deserve the highest praise. Keep up the good work!”