

February 2021

Dear Resident / Occupier,

### **CARRIAGEWAY RECONSTRUCTION & RESURFACING WORKS IN YORK AVENUE, EAST COWES**

We are writing to let you know about the carriageway works due to take place in your local area shortly, and to provide you with some information and guidance in relation to what will happen during the works, to enable you to plan accordingly.

Island Roads will continue to follow several new operating procedures in order to comply with the Government's latest guidance on social distancing. Therefore, we request you respect the safety of all Island Roads workforce by keeping a safe distance from both operatives and the works area. Should you have any questions please contact us using the following e-mail address [info@islandroads.com](mailto:info@islandroads.com).

#### **Timing of the works:**

- **Reconstruction works start Monday 1<sup>st</sup> March 2021 for approximately 64 working days.**
- **Resurfacing works start Wednesday 2<sup>nd</sup> June 2021 for 6 working nights.**

The reconstruction works will be in four phases with different sections of York Avenue will be closed at all times during each phase. Phasing plans are available on the website or by subscribing to the e-mail address below. We intend to reopen the road over bank holidays; however, this may not be possible if unforeseen circumstances such as leaks, or ground conditions dictate that it is unsafe to do so.

#### **Scheme update email group:**

Island Roads have created an email contact group, which will allow us to keep everyone updated throughout the works of any developments that may impact you. If you would like to be included, please email [CIPAdmin@islandroads.com](mailto:CIPAdmin@islandroads.com) stating the scheme location (York Avenue) and include your name, and address. Your details will not be shared or used for any other reason than to keep you updated with this scheme. We will also provide and update information boards adjacent to the closure and on the diversion route which will be regularly updated.

#### **Access**

If you would like assistance whilst Island Roads are working in your street, and you have a medical condition, a disability and/or a social care problem such as mobility problems or near-term pregnancy that may impact you or another using the footway and/or road please contact us, so arrangements can be made to assist you on 01983 822440 or email: [info@islandroads.com](mailto:info@islandroads.com).

#### **In an emergency**

We work closely with the emergency services to inform them of works taking place across the Island and will assist the emergency services to safely pass through the site, should they need to access the works area in the event of an emergency.

#### **Waste collection**

If these works coincide with your usual domestic waste collection day, please ensure your waste is on the kerbside before 7am to enable its early collection.

**Commercial waste**

If these works coincide with your usual arrangements for commercial waste collection, please contact your service provider directly to make alternative arrangements with them.

**Parking/vehicle removal**

To enable us to complete our work successfully and avoid any damage to vehicles, we would ask for your cooperation in removing your vehicle from the area before the start of the works and parking your vehicle outside of the road closure during the period of works.

We will unfortunately need to remove any vehicles that remain in the location of the road closure, and relocate them to a safe alternative location nearby, if they have not been removed prior to the works commencing. In these circumstances, you will need to locate your removed vehicle by contacting our help centre and providing them with your registration details. Please note that Island Roads have the authority to remove vehicles from the carriageway in these circumstances, and costs may be incurred to the registered keeper if a vehicle needs to be removed from the carriageway and relocated.

If you have off-street parking your vehicle may remain on your driveway or garage, provided you do not need to use the vehicle for the duration of the works. If you will require the use of your vehicle, we would ask you to relocate it to another area outside of the road closure prior to the works taking place, as access during the works will be restricted.

**N.B.** - parking restrictions will be in place along various diversion routes and to check the website for more details.

**For more information you can:**

Email: Island Roads Help Desk via [info@islandroads.com](mailto:info@islandroads.com)

View: Our website [www.islandroads.com](http://www.islandroads.com) for more information about Island Roads and the services we provide and to view future planned works happening in your local area.

We recognise that these improvement works may cause some inconvenience for residents and businesses, but we hope any disruption will be offset by the long-term improvements we are making. We would like to thank you in advance for your assistance in enabling us to complete these works.

Yours faithfully,  
Island Roads

# If you require a copy of this letter in

## LARGE PRINT please contact

# info@islandroads.com