

December Compliments 2021

- Embankment Road, Bembridge – Customer wrote “Please could you pass my thanks to the Traffic Team for providing cones for the Mountbatten Gift Fair last weekend. It makes all the difference and keeps the traffic in an orderly fashion.”
- Cowes Road, Newport – Customer wrote “Sincere thanks for the very fabulous job at the new bus stop opposite the tank museum. Absolutely super job!”
- West Hill Road, Ryde – Customer wrote “You’ll be pleased to know that the drainage work has been a success in the two trials yesterday and this afternoon. There has been no flooding and the water is flowing freely into the drain. I’d like to thank you all and the contractors who worked very hard, kept me updated and made sure it was to a high standard.”
- Carisbrooke Road, Newport – Customer wrote “Today, Sunday 5th December 2021, an Island Roads road-cum-pavement sweeper van at last appeared to clear and collect the thousands of leaves and litter that have besmirched our area for months. Thank you!
In previous years this service was a regular feature, especially when the leaves begin to fall. Please commend the driver of the sweeper because, unlike previous occasions, this man actually got out of the van with a broom and swept up all the litter and leaves under the bench seat in The Mall in Carisbrooke Road! Well done!”
- Donnington Drive, Shanklin – Customer called to say how happy she was with the treatment from the workmen. They were very helpful in helping her access her property.
- High Street, Ventnor – Customer wrote “It went very well thank you. The team from Island Roads that attended were brilliant and very efficient. They made the event run very smoothly. Please pass our thanks to them.”
- High Street, Godshell – Customer wrote “I would like to send a big, big thank you to whoever from your team, left a note on my windscreen today. My car was parked in the main car park in Godshell, I went for lunch and when I returned to my car, there was a note from Island Roads to make me aware that I had a flat tyre. This was really very, kind and I would like you pass on my sincerest thanks.”
- New Road, Brading – Customer called to compliment the work being carried out in New Road. The caller was very happy and grateful to the team.
- Wilmingham Lane, Freshwater – Customer wrote “I would be grateful if you could pass my thanks on to the team who carried out maintenance to our ditch yesterday, and to our district stewards. Unfortunately, I wasn't around to thank them in person. It is much appreciated that the job has been completed before we get any substantial winter rainfall.”
- Belgrave Road, Ventnor – Customer wrote “Hello. A BIG THANK YOU for the pedestrian lights fixed to your cabin at the eastern end of Belgrave Road. Marvellous!”
- Lower Road, Brading – Customer wrote “Good Morning
Your road sweeper arrived this morning and is doing a very thorough job, many thanks and Merry Christmas”
- Dodnor Park, Newport – Customer wrote “Very many thanks!!! How efficient of you to reply so quickly”

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PERSONAL COMPLIMENTS

- New Road, Gatcombe – Customer wrote: “Dear Lucie North
Thank you for your E-mail. It was very kind of you to go out of your way this morning, I am extremely grateful to you for that. Thank you so very much for your efficient & helpful response.