

Compliments April 2022

- St Johns Crescent – Customer wrote “Thank you for sending the gentleman today to clear the street in question. It looks so much better now and not a health hazard for us and everyone using St Johns Crescent, Sandown.”
- Caesars Road, Newport - Customer wrote “Hello Island Roads, my mother was leaving her friend’s house on Caesars Road when she tripped and fell hurting her knee. One of your employees was parking his van and got out to help her. He supported her to her house around the corner and stayed with her until I arrived. Unfortunately, I never thought to ask his name and I can only describe him as bald with glasses and a beard. I did walk along Caesars Road in the hope that I would see him to say thank you but he wasn't there. The only Island Roads vehicle I saw on Caesars Road was a district steward van and I'm not sure if that is his vehicle. I would like to express my heartfelt gratitude for helping my mother. He's a really nice guy for being so helpful. Please pass on my thanks.”
- St Georges Way, Newport – Customer wrote “Well done for moving the fallen tree near KFC” Newport”
- Appley Rise, Ryde – Customer wrote “Just wanted to say thanks, your ops have made a great job of clearing Appley steps, please pass it on to them”
- Smallbrook Lane, Ryde – Customer wrote “We used the new Smallbrook roundabout yesterday and really impressed by work carried out, such an improvement. Well done to all involved for making the area a lot safer.”
- Smallbrook Lane, Ryde – Customer wrote “I can’t tell you how impressed I was with the design and layout. What a difference it has made to the whole area, and I know my residents will appreciate the new 30pmh’s. Thanks to everyone, especially the ‘design’ team.”
- Marlborough Road, Ventnor – Customer wrote “Please thank the bin emptier who took the time and trouble to clear the large amount rubbish from the damaged fly tipped bags.”
- Smallbrook Lane, Ryde – Customer called to say they are very happy with the upgrade of Smallbrook Lane and the junction. It's now safe and a huge improvement over the original. She said we must get so many people criticising IR so it's nice to give credit when it's due.