

Compliments July 2022

- The Causeway, Freshwater – Customer wrote “I am writing to you on behalf of the Parish Council to thank you for the restoration work that has been done on the Causeway at Freshwater. It looks magnificent.”
- Medina Way, Newport – Customer wrote “Just a quick note to say thank you and well done to all the crew who worked on the B & Q roundabout. These changes certainly made the traffic flow much better and the traffic light arrangement has improved. I know all the lads working on road repairs get abuse and stick all the time, but I feel they should be congratulated on a job well done.”
- Main Road, Rookley – Customer wrote “I would like to thank everyone involved in replacing the old black dog bin on the Main Road, Rookley for the new red one so quickly, not only does this stand out that much more but when I checked it on Friday afternoon there was no normal litter in it, so hopefully, together, we may have cured the problem, Thank you.
- Isle of Wight – Customer wrote “Hi we have just returned from a few days on the IOW and just wanted to say we were amazed at the condition of the roads, the signage and street furniture. I am a highways engineer for a county council (won't say which one!) but you put us to shame. Sad as it sounds as we drove around (I reckon we covered 80% of the island) I couldn't help notice that every sign was up, on a straight post, all gleaming. Every plastic bollard and TMP was in place all straight and clean. We never encountered a pothole and only came across 1 set of barriers that had been left out. Also I don't know if you deal with litter/ fly tipping and graffiti but there was none of that either. You're even laying anti skid surfacing, something we haven't used for years! Well done keep up the good work !”
- Car Park The Grove, Ventnor - Customer wrote “Please thank your colleague who was responsible for the cleaning The Grove Car Park this morning. Thursday July 21st. Best ever”
- Hookes Way, Newport – Customer wrote “Can I just say what a brilliant job street cleansing, or whichever member of staff, cleared the broken glass up following my report below please. Thank you so much; not one piece of broken glass is left here after you had attended.
- Kemming Road, Niton – Customer wrote “I just wanted to send a quick email to say how helpful the staff working in Whitwell - on the road works by the church - were today. There's currently three way traffic lights. As I came out of Bannock Road on my horse one of the workers ran over to the light controls, without me asking, and set them all to red briefly so I could get through and onto the bridleway without any issues. Other workers also paused the loud machinery as we passed. They were all very helpful and it was really appreciated. Unfortunately, I didn't get their names as I was trying to get out of the way as quickly as possible but this was today (22nd July) at about 9.15am”
- Smallbrook Lane, Ryde – Customer wrote “I just wanted to say what a fantastic job you have on the Smallbrook roundabout. It was always such a difficult junction, and now it's great.”
- Ashley Road, Havenstreet – Customer wrote “Smallbrook roundabout was worth the wait!”
- The Causeway, Freshwater – Customer wrote “Thank you for the work you have done at Freshwater Causeway. You have restored my favourite view on the Island in a very sensitive way. A pleasure to walk there again.”

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- Elm Lane, Calbourne – Customer wrote “Just a quick message to say THANK YOU! Just home from work and the verge has been cut!!
Thank you so very much for progressing this each time I have raised the issue. Very much appreciated. “
- High Street, Ryde – Customer wrote “Please could you thank the road sweeper who sweeps the pavements/roads in and off Ryde High Street.
I noticed that the passageway between Ryde High St and Warwick Place needed weeding and needed cleaning, so, when I was walking to work I spotted the sweeper and mentioned that the passageway needed attending to, therefore, I was very surprised and pleased that this job had been undertaken that very day! Praise goes to that man for a job well done.”