

December Compliments 2022

- Holly Brooke Close – Customer wrote “ I would like to thank you for your prompt response in dealing with this matter. The work was carried out most efficiently and the result will be greatly appreciated by all the residents of Donnington Drive and Hollybrooke Close making the junction so much safer! Many thanks once again to your work team!
- Roud Lane, Godshill – Customer wrote “Will you please thank the two very kind gentlemen who delivered the salt/grit to Roud Cottage, Roud Lane this morning. Perfect for these icy mornings when the spring has frozen over night. Not sure if Island Roads or Cleansing. They were also investigating the sock delivery for the spring in the road that causes all the problems.”
- College Road, Newport – Customer wrote “I just want to send my thanks to all the team at Island Roads because this morning, 13/12/22, my Disabled Parking Bay was painted outside my house at 48 College Road, Newport. This will assist me greatly. “
- St Johns Wood Road, Ryde – Customer wrote “Thank you for sorting this issue out. I passed the place on Tuesday and it looked a lot better.”
- ST Swithins Crescent, Shalfleet – Customer wrote “Well done! Just wanted to say "thank you" to you. Amazing!
Reported a pothole and within less than one and an half hours later it was filled in!
Terrific. Thanks again.”
- Oakhill Road, Nettlestone – Customer wrote “I cannot thank you enough for your exceptional attention to what might otherwise be regarded as a relatively minor matter.... Your customer. care really should be recognised, followed and adopted by other services to the public, particularly here on the Island .”