

February Compliments 2023

- Hillway Road, Bembridge – Customer wrote “I would like to pass on a compliment to Island Roads for the quick and efficient response to a blocked gully/ drain outside my house that has the potential to cause damage by flooding in heavy rain... the drain was full of mud and was cleaned out in a very quick response time following it being reported. Please pass on as I'm sure people forget to thank good work.”
- Esplanade Ryde – Customer wrote “Hello, I think the Ryde Transport Hub project is looking great, and well done for your progress so far.
- Isle of Wight – Customer wrote “Thank you very much for cleaning faeces outside my house, 44 Great Preston Rd and on the pavement further along. Surely it is time something drastic was done about these disgusting dog owners.”
- Easton Road, Freshwater – Customer wrote “I expect you are more used to brickbats than bouquets, but I wanted to let you know that some people do appreciate what you are doing! My daughter, who competes in triathlons and cycles a lot on roads in the north of England particularly, is staying here for a few days and brought her road bike with her. She has had some good morning rides around the West Wight, not just along the main arterial roads but some of the more minor roads through villages too. Quite without prompting, she announced yesterday morning how impressed she was with the state of our roads, and I thought I would let you know. I do a very small amount of leisure cycling in the area and I would concur. There are exceptions of course, but in general my husband and I feel that the road network is in better shape now that it was 15-20 years ago. People are quick to complain, and as a former local authority employee myself I know how rare it is to receive compliments, so I pass these on with pleasure.”
- Promenade, Shanklin – Customer Wrote “Thank you and your team for all your hard in fixing the bins. Please pass on my thanks and appreciation.”
- Wilberforce Road, Brighstone – Customer wrote “A short note to say thank you everyone who kindly took the trouble to 'fix' the streetlight fronting our property. Your guys fitted the rear screen to the light yesterday afternoon and it has made a real difference. Again, thank you for that, it is much appreciated.”
- Fairlee Road, Newport – Customer rang to thank us for collecting the rubbish up against railings.
- Foreland Road, Bembridge – Customer wrote “Saying a big thank you to whoever painted the APB line early this morning. We are sorry we hadn't a chance to invite him/her in for coffee. Thank you to Island Roads for all you do.”
- Garfield Road junction with Victoria Street – Customer Called to say he came off his bike a week ago and hit something but is ringing today to say he was very pleased with us coming out to clear the area up and repairing it. He said we've done a very good job.
- New Road, Brading – Customer wrote “Many thanks to you and your team for organising the cleansing of the pavement in New Road, Brading which has now been completed. Perfect job.”
- Isle of Wight – Customer wrote “I thought I would send a quick email to say thank you so much for agreeing to speak at the event on 23rd March.

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I would also like to take this opportunity to thank you and your colleagues for your time and commitment to the Age Friendly work.”