

# January Compliments 2025

- Car Park Lugley Street, Newport - Council Officer called for update on sandbag request to Lugley Street Car Park. Officer thanked the hub for their hard work during this busy period and stated our work was very much appreciated.
- Halford Close, Sandown – Customer wanted to compliment the staff and crew responsible for the cleansing job undertaken. The customer felt the job was completed promptly following their report.
- Esplanade, Ryde - Thank you so much for fixing the paving slab on the Esplanade in Ryde. It looks like a job really well done and will hopefully make it safer for pedestrians. Please pass on my compliments to your operatives who do such a good job in all weathers. Many thanks.
- North walk, Ryde – Customer wrote “I walked past North Walk / Canoe Lake in Ryde and saw that a new tree has been planted, as promised (a Yucca or Cordyline / Palm Tree?) I wanted to write to thank you. I requested this tree in March of this year and am very happy that it has been planted. It looks healthy and strong.”
- Adelaide Grove, East Cowes – customer wrote “I would just like to say a huge thank you for all the help given to me regarding a disabled bay outside my house. The speed of the request from you receiving paperwork 6/1 to the completion of the request 20/1 and the polite helpful office staff and the friendly helpful staff painting the bay was very welcome.”
- Riverway, Newport – Customer wrote “Thank you so much for sorting that so quickly for me, it is very much appreciated. I will pass that along to the resident about reporting it on fix my street too. Please pass on my thanks to the rest of the team for getting it done so quickly.”
- Strathwell Crescent, Niton – customer wrote “Would like to compliment the operative that carried out the sterling work to the paths at Strathwell Crescent, very impressed with the service provided.”
- Belvedere Street, Ryde – Customer wrote “I wanted to write to tell you of my delight to come home this evening and find that the BMW has been removed! It has been sitting outside our house since October 2023, and I am thrilled that the issue has finally been resolved. Thank you for the correspondence last week and for ensuring that the procedures for removing abandoned vehicles were followed.”
- Uplands Road, Northwood – Customer wrote “Sterling work, carried out in a timely manner, and thanks for update.”
- Corve Hill, Shorwell – Customer wrote “Thank you and the team for the recent work (actually carried out earlier today) to ‘Jet’ the Culvert drainage pipes following my request submitted on ‘Fix my Street’ .. as always, we are grateful for the support.”
- Strathwell Crescent, Niton – Customer wrote “Compliment to the Lighting team for repairing the lamp that was out in the crescent. I’m a very happy bunny now it’s not so dark - please pass on my thanks to the team.”

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## **PERSONAL COMPLIMENTS**

- Connaught Road, East Cowes – Customer called to Compliment Sam and Simon who have been pollarding the trees on Connaught Road, Wonderful and professional job and wanted to pass on his thanks”
- Fairview Crescent, Lake – Customer wrote “Thank you Daisy. You are always so very helpful. A real credit to your company”