

February Compliments

- Undercliff Drive, Ventnor – Customer wrote “Thank you for continuing to keep our highway in good condition, the recent 'gritter' much appreciated, also the leaf clearing last year. As the highway is partially closed, I am grateful our road is still maintained.”
- Osbourne Road, Shanklin - Customer wrote “I’d like to express my thanks for a job well done (refers to the pollarding of trees).”
- Church Hill, Totland – Customer wrote: “I want to write to thank you and the Island Roads team that recently completed the road repairs on Church Hill, Totland Bay. I am very grateful for the care your team took in ensuring that the grass verge outside my home was protected throughout the process. The bulbs are now about to burst into flower which will cheer up our neighbourhood as it always does. Please pass on my sincere thanks to the road team for a job really well done and very much appreciated.”
- Corve Hill, Shorwell – Customer wrote” Good afternoon... can I just take a few minutes to thank you for such a timely and speedy response to my request for support. I raised the issue yesterday and this morning I have had notification that the action to resolve has been scheduled – this has taken less than 24 hours – thank you. I appreciate that there is a timeline before the action is actually carried out but at this time of the year when Island Roads must be at their busiest this quick response is very welcome”
- Brooke Shute, Brighstone – Customer wrote “: I would like to say thank you for sweeping the roadside down through Brook Chute and clearing the gully. Also, thank you for attending to the roadside by Brook Church. Much appreciated.”
- Dodnor Lane, Newport – Customer wrote “The cleansing works that have already been undertaken by the maintenance team between Dodnor Lane and the Stag Lane Viaduct, Newport are very much appreciated, it really does make a difference.
- Sandown Road, Lake – Customer wrote “What a good job was done by, I believe, yourselves, on the wall at the end of a garden on Lake Hill footpath.”
- Clatterford Road, Newport – Customer rang to pass on his thanks to the team installing the passing spaces on Clatterford Road.
- Monkton Street, Ryde – Customer wrote “I am so pleased with how Island Roads maintains and improves the network and am very pleased that accessibility for pedestrians especially those vision-impaired is made an important consideration. Thanks to you and the whole team for all your hard work as ever.”

PERSONAL COMPLIMENTS

- Newnham Road, Binstead – Customer wrote “I wish to make a comment on the works recently completed by your workforce. My husband and I reside in Newnham Road, and we are both aged 79 plus and I currently have mobility problems. A large section of the road at the bottom of our drive was worked on by Phil and his team and they were most considerate in making sure that we were able to get out of our property when needed. Phil kept us informed on the progress of the work and despite the sometimes awful conditions of wind, cold and rain that occurred, kept cheerful! The team is a credit to your organisation.”