

August 2025 Compliments

- Castle Street, Newport – Customer wrote “Dear Sirs, thank you very much for clearing the gully in Castle Street Carisbrooke today. They have done a very good job. It is so nice to see the Street looking so clean. The person I spoke to was very polite and helpful. Thanks again”
- Castle Street, Newport – Customer wrote “A line to say thank you for the speed and efficiency that you dealt with the issue I raised this morning. Better service is impossible to imagine.”
- Isle of Wight – Customer wrote “I would like to extend my gratitude to you all at the Hub. It has been a pleasure dealing with you, and the stewards. You all do a fantastic job, and all very professional.”
- The Duver, St Helens – Customer wrote “A very big thank you for your support in delivering, loaning and collecting traffic cones to help us safely manage our Harbour events area during our 2 charity fundraising events over this summer (Rock the Boat on 28th June and our Family Fun Weekend over 25th to 27th July). I’m delighted to tell you that over the 2 events, we raised £5,972.46 for our nominated Island charity, the Sophie Rolf Trust, KissyPuppy, who work closely with the Mountbatten Hospice. With very best wishes and many thanks again. “
- Worsley Road, Gurnard – Customer wrote “The two traditionally slatted benches closer towards Winding Way have been beautifully revarnished and painted - thank you.”
- Princes Esplanade, Cowes – Customer wrote “Shout out to this dedicated team outside the Woodvale gurnard busy working on our roads at 6.40 tonight.”
- Cowell Road, Totland – Customer wrote “I am writing to express our sincere gratitude for all that Island Roads have done for us in the last 24 hours. Early this morning (1am) we experienced a very nasty crash with the car coming through our wall, damaging the brickwork along with your road sign for Golden Hill Country Park, creating a huge wide-open gap for anyone to come onto our property. Not only did Island Roads come out at 3am to put up a barrier, but they came back this morning to remove said damaged sign and to help tidy up the mess. They were utterly charming and efficient hence my email recognising this fact. “
- Preston Road, Bembridge – Customer wrote “A couple of months ago I reported a developing pothole at the entrance to Preston Road where the curb stones were collapsing on Steyne Road. You emailed me to say that a surveyor had seen the problem and agreed with my concerns and painted markers around the hole and that the repair would be made good in the near future. Over the last two days there has been contractors working in this hole and it looks as though they have done a first-rate job. Can I therefore thank you for all your efforts in bring this problem to a successful conclusion.”
- Barfield, Ryde – Customer wrote “I congratulate your team for doing a marvellous job on the section of road which needed replacing”
- Pallance Road, Northwood – Customer wrote “Well gosh gosh gosh. WELL DONE! Your lovely chaps were outside at 7.15am this morning desperately trying to clear the blockage.....they moved the concrete that was blocking the hole, and now we actually have water in the bottom, something I’ve not seen in years. You defo sent in the A Team today, very well done everyone.”

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- York Avenue, East Cowes – Customer wrote “I just wanted to say how well the rolling road closures went for East Cowes Carnival. There were a lot of moans beforehand, but I would like to say Well Done.”