

# 2025 CUSTOMER SURVEY

## TELL US YOUR VIEWS

Each year we carry out a customer survey asking residents to feedback on the range of services we provide, as part of our work to improve the highway network on the Island.

- Road improvements
- General highway maintenance
- Pavement improvements and maintenance
- Street lighting
- Traffic management
- Street cleansing
- Verge and grass cutting
- Winter service (including gritting)
- Customer services
- Communications
- Charitable projects (eg IW Foundation grants)

Your views are very important to us and help us to monitor and improve our services.

Scan the QR code below using your smartphone, or visit [www.islandroads.com/home/customer-survey-2025](http://www.islandroads.com/home/customer-survey-2025) to take part in our survey before midnight on **Tuesday 30th September 2025**. Paper surveys are available on request by emailing [info@islandroads.com](mailto:info@islandroads.com)

