

Dear resident / stakeholder,

Ahead of the works commencing, we are writing to provide additional information regarding the scheme.

**Phase 1 – Clarence Road between Mounfield Road and Manor Road commencing Monday 10<sup>th</sup> November 2025**

**General Information for Residents Directly Affected in Phase 1**

1. Although the traffic management for Clarence Road is one phase, the actual excavation works will be undertaken in two stages (please see attached document titled 'Wroxall Reconstruction and Resurfacing – Phase 1 Work Areas'), so that we can retain as much on-street parking and access for the residents.
2. During Phase 1, if you have an off-street parking area, there may be a period when access will be temporarily unavailable depending on the location of excavations. Unfortunately, we are unable to confirm the exact duration at this stage, as the depth and extent of excavation will depend on ground conditions, which can only be assessed once work begins.
3. If you require use of your vehicle during this time, then please make arrangements to park in an alternative location. The Isle of Wight Council Parking Services team has agreed to relax parking restrictions in Wroxall during the works, however you must ensure that you park your vehicle in a safe location, ie away from bends, junctions and narrow sections of carriageways. Any vehicle deemed to be causing an obstruction to scheme progress, site traffic, bus services, emergency services or waste collection vehicles will be removed.
4. There are a number of premises where there is no pavement between the pedestrian access and the carriageway. We will be reviewing this and be in contact with these residents directly.
5. Thalia Waste Management requests that your waste is on the kerbside before 7 am on your usual collection day to enable them to be collected.

**Other Traffic Management Required for Site Safety During Phase 1**

1. Traffic lights at the junction of Clarence Road / High Street and Manor Road. Please leave extra time for appointments.
2. The road will be closed at the junction of Rew Lane and West Street to prevent it from being used as a cut-through route.
3. Additional parking restrictions will also be required in Manor Road between High Street and Stenbury View to safely maintain two-way traffic flow.

**General Information for Wroxall Residents and Businesses Throughout the Works**

1. Only 1 phase will be completed at a time, therefore phase 2 will not commence until phase 1 is completed and reopened.

2. Thalia Waste Management request that your waste is on the kerbside before 7 am on your usual collection day to enable them to be collected.
3. Southern Vectis have confirmed their plans for the school buses and has communicated this with the Isle of Wight Council and schools. If you have any queries about school services, then please contact the relevant school.
4. Southern Vectis are still considering their plans for the No 3 bus service. If you have any queries about Southern Vectis services, then please contact Southern Vectis on [0330 0539 182](tel:03300539182).
5. The Isle of Wight Council will not be enforcing the 24-hour maximum stay restriction in St Martin's Road Car Park. Please note that if you are using the disabled bays, then you must display a valid blue badge, and failure to do so will result in a penalty charge notice.
6. During all seven phases, there will be no through route between Upper Ventnor and Whiteley Bank.
7. We have included the Isle of Wight's Patient Transport email addresses in our contact group for the scheme, so they are kept updated on which phase we are working in, and plan their journeys accordingly.
8. For food deliveries, we would advise you to make a note in the 'additional information' section of your order, informing the provider on which way they can access your property as the scheme progresses.

### **Duration of Each Phase**

With regards to the timing of the works, we have not provided the duration of each phase, as there are unknown factors that may be encountered, including:

- Ground conditions – which will dictate how deep each excavation must be.
- Weather – adverse weather will impact the progress of the scheme
- Utility apparatus – although we do have plans showing the location of utilities, including water, gas, electric, BT and WightFibre, these can be shallow and not accurate in their exact location. There can also be unmapped services.
- Other emergency works which may impact or be impacted by the Wroxall works.

We will keep you updated on scheme progression as soon as we are in a position to do so. If you have any queries or concerns, then please contact Island Roads by email on [info@islandroads.com](mailto:info@islandroads.com) or by telephone on 01983 822 440.

We also have a dedicated web page for the scheme which can be accessed via this link [Island Roads | Wroxall road improvement](#).

Once again, we would like to thank you for your cooperation and understanding.

Island Roads

**Island Roads**  
St Christopher House, 42 Daish Way, Newport, Isle of Wight, PO30 5XJ



T: 01983 822440

E: [info@islandroads.com](mailto:info@islandroads.com)

W: [www.islandroads.com](http://www.islandroads.com)

[LinkedIn](#) Island Roads



**Partnership | Excellence | Respect | Innovation | Integrity**

Ringway Island Roads Limited, Albion House, Springfield Road, Horsham West Sussex, RH12 2RW  
Registered in England 8108944 VAT No. 321 9318 74



Please consider the environment before printing this e-mail