

OCTOBER 2025 Compliments

- Thorley Road, Yarmouth – customer called to say how pleased he was with our response to his enquiry.
- Fairlee Road, East Cowes – Customer called to say how pleased he was to receive a call back updating him on his enquiry.
- Perowne Way, Sandown – Customer wrote “: I just wanted to say a big thank you to your men as there has been no flooding this weekend and today at the bottom of Bridge Mead Mews.”
- Bullen Road, Nettlestone – Customer wrote “Just a quick note to thank you for the prompt and efficient bramble clearance at Bullen Cross.”
- Avenue Road, Freshwater – Customer wrote “He has been and made a temporary repair already. Really efficient service.”
- Park Road, Wootton Bridge – Customer wrote “Many thanks for your involvement in progressing the remedial works to the above. An excellent job has been done by Island Roads, and I would ask that you please pass on my appreciation to the road team.”

PERSONAL COMPLIMENTS

- Main Road, Shalfleet – Customer wrote “I spoke to your District Steward (Sam) on Friday, 10th October, and he has approved the works that were carried out on 2nd September 2025. I just wanted to say how pleasant and informative he was during our conversation, a real credit to your team”
- Union Street, Ryde – Customer wrote “I work in Union Street, Ryde, and I would like to pass on my recognition and appreciation to Steve, the guy who litter picks, cleans & clears the pavements and streets in and around Union Street and Ryde Town. He is always cheerful and positive and does an amazing job.”
- Car Park, IOW – Customer wrote “I just wanted to send a note of thanks for one of your team members, Sam who helped me yesterday when my van got stuck in a car park on the Isle of Wight.
Sam was on his lunch break when I asked for help, yet he went out of his way to assist me. His kindness, patience, and willingness to help, made what could have been a stressful situation so much easier.
I thought it was important to let you know how much I appreciated his help — he was a real credit to your team.”
- Clarence Road, Wroxall – Customer called to thank Denise for organising a large print letter which was delivered so quickly. Customer is very grateful.
- Seagrove Manor Road, Nettlestone – Customer wrote “What a quick response by John in attending the location”