

December 2025 Compliments

- Bullen Road, Nettlestone – Customer wrote “Can you thank your workers who are cleaning out the gully opposite where we live in BULLEN ROAD Ryde. It always gets full with leaves and thank you for clearing them out. It helps when we have heavy rain, because the gully can overflow and run towards our house”
- Fellows Road, Cowes – Customer wrote “Thank you, and please thank the teams involved in the installation who were very pleasant and understanding.”
- West Street, Wroxall – Customer wrote “Please pass on a massive THANK YOU to the guys who have been working on the road in Wroxall. Please also congratulate them on finishing Stages 1-3 (or is it 1-4?) in record time allowing an early reopening of the road. Amazing! Everyone I’ve spoken to agrees they have remained cheerful throughout, been helpful with questions (probably the same ones over and over!) and have worked through some dreadful weather. I’ll never let anyone have a bad word to say about Island Roads again!”
- Oakhill Road, Seaview – Customer wrote “Just a note to thank you for the regular road sweeping / leaf clearance ...sometimes early evening...which has resulted in drains remaining clear during the last few weeks...it is greatly appreciated”
- Shore Road, Bonchurch – Customer called in to say how delighted she is with the resurfacing.
- Car Park, Medina Avenue, Newport – Customer wrote “I had the good fortune to have use of this car park on Thursday this week, In fact I very nearly drove past it looking for the shrubbery. I am very pleased to attest that the sight line is now better than it has been for many a year, in fact one can view customers leaving the shop doorway at M&S, also in looking to the left when exiting the clear sight line is very much improved. Please thank all concerned with this action.”
- Newport – Customer wrote “I would like to thank the team at Island Roads for your help and support through the year. If you could pass that on to the team, I would appreciate it.”

PERSONAL COMPLIMENTS

- The Fairway, Lake – Customer wrote “Could I please thank Matt and Kim for arranging for the road to be cleared of debris and also for the road sweeper that came along the road yesterday between the Bay Secondary school and the start of Golf Links Road. It has made a significant difference, especially with the heavy rain forecast for the forthcoming week. It is really very much appreciated.”
- Great Preston, Ryde - Customer wrote “Good morning Kate, Just to say thank you so much for your assistance please also extend it to Rachel. We have met John this morning, very nice man very informative and he was just before 0730 hrs which was great. Pass on my gratitude to the Island Roads team for such a good customer service. He has assured us that the kerb will be raised and this will help the issue.
- Ocean View Road, Ventnor – Customer wrote “Dear Rachel, thank you very much for your friendly service and the swift response that you initiated. The workers arrived within an hour of my call and the hazard has now already been eliminated. I am told that the repair will happen within 28 days. Thank you again for this excellent and exemplary service to me and our community as a whole.”