

Compliments June 2026

- Hill Street, Ryde – Customer wrote “Thank you for dealing with the removal of the abandoned vehicle in our street today. It is much appreciated by the whole neighbourhood as there are such limited parking spaces and this vehicle has been there almost 4 months!”
- Cycle Track from Newport to Cowes – Customer wrote “thought I would share this perfect Teamwork, Walk Wheel Cycle Volunteer Trust cleared Cowes entrance Friday, reported fence repair needed Saturday via fix my street app, repaired by Monday, higher standard of maintenance will encourage a higher volume of use, so please thank your staff and Island Roads.”
- St Johns Road, Wroxall – Customer called to ask about a Road Ahead Closed sign she had seen on St Johns Road. At the end of the call, she gave 10/10 for customer service.
- Main Road, Wellow – Customer wrote “I am writing to say a big thank you for your prompt attention to the dreadful, unsafe, muddy road problems here in Wellow that I reported earlier today. I do hope that the large numbers of contractor’s vehicles parked in the road did not impede the operator too much. Thank you to the operator too!”
- Clay Lane, Newbridge - Customer wrote “Thank you so much for your reply, brilliant service from Island Roads as per usual, thanks to the entire team.”
- Bouldnor Road, Yarmouth – Customer wrote “I just want to say thank you very much for putting together such a nicely presented piece of work. This was in relation to the safety barriers at Bouldnor Road, Yarmouth. You dealt with the enquiry very quickly and efficiently. I felt really proud to go back to my resident and give him the outcome.”
- New Road, Brading – customer wrote “Island Roads installed kerbs last February along the front boundary of our property and that of our neighbour. This work was carried out as part of a comprehensive improvement scheme to New Road in Brading, in order to keep highway water on the carriageway from entering our two properties when it rains and collects on the public highway.
We have been waiting for a little while now to see how well the new concrete kerb repels highway water compared to the previous arrangement of a makeshift tarmac kerb along our front boundaries before speaking to you, but can now report that the new kerb is much more effective in keeping the water at bay than what we had before.
Accordingly, we thank you for the provision of the new kerb which is a great improvement on the previous, and we can now remove and dispose of the many sandbags we have been using for the past few years whenever it rained. We do, of course, realise that if and when a raging storm occurs in the future over Brading and it lashes down, even the new kerb will struggle to cope with the assault of torrents of water off the adjoining highway, but still life is so much better now.
Anyway, many thanks for improving our situation regarding flooding off New Road.”
- Newport Footpath 122, Whippingham – Customer wrote “I just wanted to email to thank you for arranging to have the overgrown vegetation cut back. It is now a safe pathway again and it is very much appreciated. Please pass thanks on to the team that dealt with this so swiftly.”
- Victoria Grove, East Cowes – Customer wrote “The shoots at the bases of the lime trees along Victoria Grove in East Cowes were recently trimmed back. I’d like to pass on thanks to whoever was involved in doing this for carefully not destroying the flowers which are growing round the bases of some of these trees. Thanks for helping brighten up this street in a small way. It makes

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a real difference for the lives of insects, birds and residents”

- Victoria Road, Yarmouth – Customer wrote “Your cheerful chaps showed up this morning and removed the obstruction, with great good humour. Many thanks to you and them for very good service!”
- Venner Avenue, Northwood – Customer wrote “A big thank you to all involved, the strip of tarmac across my driveway has been repaired. All sorted within 2 weeks, brilliant service, thank you again.”

PERSONAL COMPLIMENTS

- Isle of Wight – Customer wrote “Thank you to John Wright for being so friendly and helpful when I was struggling to find a parking spot to visit my disabled mother”