

## JULY 2026 Compliments

- Newport Road, Lake – Customer called to give a huge well done to the team that dealt with the paint spillage.
- The Greenway, Niton – Customer wrote “Well done on your prompt action regarding the weeds and debris in the Greenway in Niton. The workers have done an excellent and thorough job. Just a huge thank you to you and your team.”
- Lea Road, Lake – Customer called to say a massive thank you to everyone involved in clearing the drains in Lake, it has made a huge difference.
- Sandown Road, Arreton – Customer wrote “Please pass on my thanks to the team, I have driven through that area many times over the past couple of days and the guys have always been working hard and the traffic was managed efficiently, and professionally.”
- Monkton Street, Ryde – Customer wrote “Monkton Street. 2 workmen turned up excellent job of work (sealed off).”
- Kingstone Road, Shorwell – Customer wrote “And a fourth good response - to an overgrown section just up the road from us opposite Kingston Manor.”
- West Street, Ventnor – Customer wrote “Excellent job by the workman you sent to render our retaining wall”
- Lea Path, Lake – Customer called to say a massive thank you for grass cutting works carried out today, this has made a huge difference for the caller to be able to use her mobility scooter to get around safely.

### PERSONAL COMPLIMENTS

- Orchard Road, Shanklin – Customer wrote “Thanks Kate, that is great. I know Island Roads get a lot of stick, but your customer response has been brilliant. Really appreciate it “
- Elliston Road, Totland – Customer called to thank Tara for arranging for her disabled bay to be painted. They said Tara was very helpful and they couldn't thank her enough.