

AUGUST 2026 Compliments

- West Street, Ventnor – Customer wrote “Excellent job by the workman you sent to render our retaining wall. Thank you”
- Cliff Path, Lake – Customer wrote “just to say thank you (and the team) for cutting back hedges along Lake Cliff Path this morning - I spoke to the two undertaking the work and just wanted to express thanks (it was very hot and they had their safety gear on!).”
- Avenue Road, Sandown – Customer wrote “Thank you so much for the speed in which this has been sorted. Both reports today have been completed in excellent time. Really impressed. Thank you!”
- The Parade, Cowes – Customer wrote “Sorry to say we don’t know his name, but the guy who cleans along the Parade/Gurnard etc does the most amazing job. He is SO thorough. Always cheerful. During Cowes Week (which extends to about 3 weeks these days) the “cleaning” just doesn’t happen, so we were so glad to see him back yesterday, leaving the road, gutters etc immaculate. What a star!”

PERSONAL COMPLIMENTS

- Brading Road, Brading – Customer wrote “Thank you for your email and for confirming that the work has now been raised on a one-month ticket. I would also like to take the opportunity to commend John, the District Steward, for the excellent service he provided. He was extremely professional, approachable, and very helpful throughout. I was particularly impressed by how quickly he responded to my enquiry and arranged to meet with me. Please pass on my sincere thanks to John. His prompt response and professionalism were very much appreciated and made a real difference.”
- High Street, Cowes – Customer wrote “I would like to compliment your team on the extraordinarily quick and efficient clean-up on the Cowes Esplanade after the Cowes Week fireworks. We appreciate Ken's cheerful daily cleaning and were afraid the service would slip when he was on holiday. Credit to all your team that it did not and a great advertisement for Cowes! Well done”